

# Get Help Paying Overdue Water and Sewer Bills

## Are you struggling to pay your water or sewer bill?

### The Low Income Household Water Assistance Program (LIHWAP) can help

The Low Income Household Water Assistance Program (LIHWAP) is a federally funded program administered by New York State that helps low income households pay the cost of water and sewer services. The program can assist households who have past due bills (arrears) for water and sewer services. LIHWAP can help prevent your water and sewer services from being shut off.

## How does it work?

### Benefits per household

- Up to a maximum of \$2,500 per water and sewer provider, or
- \$5,000 if water and sewer services are combined
- Paid directly to the household's water and/or sewer provider(s)

### Eligibility is based on

- Income
- Household size
- Citizenship/Immigration Status
- Amount owed to drinking water and/or sewer provider(s)

### Primary applicants must provide

- Proof of identity
- Proof of residence
- Documentation of earned and unearned income
- A water, sewer, or combined water and sewer bill listing their permanent and primary residence

To learn more about LIHWAP eligibility, income limits, and benefits, visit [otda.ny.gov/lihwap](https://otda.ny.gov/lihwap) or call 833-690-0208.



Learn more and apply online at  
[otda.ny.gov/lihwap](https://otda.ny.gov/lihwap)

or call 833-690-0208 to request an application



**LIHWAP**  
Low Income Household  
Water Assistance Program

A Program of the Office of Temporary and Disability Assistance